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FOR IMMEDIATE RELEASE

From the Office of Mayor Rod Roberson

City of Elkhart Launches NEW MyElkhart311 App

MyElkhart311, originally launched in March 2020, has been a vital and effective communication tool between the City of Elkhart and its residents. To date, there have over 3,100 downloads and nearly 2,500 reported problems have been resolved.

As of January 26, 2021, a NEW version of this app is available on both Android and Apple devices. The new version of this app is available in Spanish and has additionally features that help with data gathering to guide resource allocation. A huge congratulations to MyElkhart311 Coordinator Trina Harris for the successful launch of this new app.

“MyElkhart311 has been a huge success in 2020, but it didn’t meet our standard of unparalleled service. This new system, the new app is in Spanish, which is hugely important for our residents. We’re also going to be able to better aggregate data from this app that can be very informative in our budgeting process. Each report made by a resident is a valuable data point that can inform how we designate resources in the future.” – Mayor Roberson.

The NEW app is available for both Apple & Android devices. Use the QR codes below or search in the app marketplace for your device.



Apple QR Code



Android QR Code

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